

Addendum 4, Solicitation No. 11-A015

CARROLL COUNTY JUDICIAL CENTER PBX TELEPHONE SYSTEM

The Carroll County Board of Commissioners submits Addendum 4 to Solicitation No. 11-A015, **CARROLL COUNTY JUDICIAL CENTER PBX TELEPHONE SYSTEM**. The following questions have been submitted:

CLARIFICATION

- I. Proposals are still due 3:00 pm, Friday, May 20, 2011.
- II. The following questions/comments have been received since the release of Addendum 3:

1. A call recording system that records all calls with the option to not record by extension can be provided. The recordings are held for 60 days then roll out on the 61 day. Management software is provided to search for data and training is provided. This is opposite of a caller setting up the recording as answered in an addendum.

Answer: **Provide call recording system as described in the RFP. The County Employee/Internal PBX User can activate the recording as desired. Recordings shall be performed in accordance with the law. All bidders shall bid on the specified system. Bids for substitute systems can be provided as an alternate.**

2. On the price page under maintenance costs. Can you confirm this is specifically for the phone system and does not include the data switches and UPS's that are required to go with the data switches?

Answer: **Yes, that is correct, the maintenance cost is for Phone System and does not include data switches or UPSs.**

Addendums, proposal packages, specifications and instructions may be obtained by calling the Purchasing Department at 770-830-5868, email: rbenedict@carrollcountyga.com or by visiting the County's website at www.carrollcountyga.com/pages/purchasing.

All other Specifications, Terms and Conditions, not affected by the above changes and additions, remain in effect.

Bidders shall annotate, on their proposals, they have received this addendum (Addendum 4). Proposals without this acknowledgement may be rejected.

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